

**IN THE CLAIMS:**

1. (Currently Amended) A wireless remote terminal apparatus comprising:

~~an RFID a label~~ reader capable of reading information from ~~an RFID tag a~~ label on a product;

a communication unit capable of communicating information to one or more service nodes; and

a controller, coupled to the ~~RFID label~~ reader, the communication unit, arranged to (1) receive information from the ~~RFID label~~ reader, (2) allow a user to adjust the received information, (3) send a request, using the adjusted information, to one or more of the service nodes through the communication unit, (3) receive an information response from the service node, and (4) display the information response,

wherein the request and the response are formatted as documents capable of being exchanged in a distributed, decentralized environment; and

wherein said controller permits the user to request pricing information from a plurality of vendors and stores that offer a particular product for sale identified by the information read from the label, said pricing information from a variety of vendors being retrieved by said service nodes.

2. (Original) The apparatus according to Claim 1, wherein the information response includes competitive product pricing information for equivalent products of a product associated with the label.

3. (Currently Amended) The apparatus according to Claim 1, wherein response to the received information response, the controller is further arranged to allow profile information to be accessed by a service node to engage into a commercial transaction.

4. (Original) The apparatus according to Claim 1, wherein the apparatus and the service mode communicate in a client/server network.

5. (Original) The apparatus according to Claim 4, wherein the documents comprise XML documents.

6. (Original) The apparatus according to Claim 5, wherein the XML documents are expressed as SOAP messages.

7. (Original) The apparatus according to Claim 1, further comprising a context sensor coupled to the controller.

8. (Original) The apparatus according to Claim 1, wherein the one or more service nodes are response to a profile associated with a user contained within the request from the apparatus.

9. (Original) The apparatus according to Claim 1, wherein the controller further is operable to allow a user to complete an on-line commercial transaction in response to the received information.

10. (Previously Amended) The apparatus according to Claim 1, wherein the controller further is operable to allow a user to re-send a request to one or more of the service nodes, in response to the information response.

11. (Previously Cancelled).

12. (Currently Amended) A wireless remote terminal apparatus comprising:  
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a memory; and  
a processor coupled to the memory and operative to read RFID information from a tag, allow a user to adjust the RFID information, communicate the adjusted information to a service node, receive a response from the service node, and responsive to the received response, to allow profile information including competitive pricing information from a plurality of vendors offering a product for sale that is identified by said RFID information to be accessed by a service node to engage into a commercial transaction, and where the request and the response are formatted as documents capable of being exchanged in a distributed, decentralized environment.

13. (Previously Cancelled).

14. (Currently Amended) A method for allowing a remote user to receive assistance in determining whether to complete an on-site or an on-line commercial transaction, the method comprising the steps of:

reading RFID information from a label of a product, the product located at a retailer location, using a remote terminal;

adjusting the RFID information using the remote terminal;

communicating the adjusted information to one or more service nodes using the remote terminal;

performing an information search relating to the product that includes competitive pricing information from a plurality of vendors offering the product for sale, at the service node using the adjusted information; and

transmitting an information response to the wireless remote terminal.

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15. (Original) The method according to claim 14, further including determining whether to complete an on-site commercial transaction at the retailer location using the information response.

16. (Original) The method according to claim 14, further including determining whether to complete an on-line commercial transaction at the retailer location using the information response and remote terminal.

17. (Original) The method according to claim 14, wherein the one or more service nodes are responsive to a profile associated with a user contained within the information from the remote terminal.

18. (Previously Cancelled).

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19 (New). The apparatus according to claim 1, wherein the label comprises an RFID (radio frequency identification) label and the reader is capable of reading RFID.

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